



Case Opening Procedure

This is a prerequisite-only guide! This guide...

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INTRODUCTION

This is a prerequisite-only guide! This guide is part of another procedure and is not meant to be used alone.

TOOLS:

[Tweezers](#) (1)

[TR8 Torx Security Screwdriver](#) (1)

Step 1 — Flip over the PS4



- Flip the PS4 upside-down with the back side facing towards you.

Step 2 — Remove the warranty stickers



- Use [tweezers](#) to remove the two stickers in the center of the back of the PS4 exposing two case screws.

Step 3 — Remove the plastic screw covers



- Use tweezers to carefully remove the plastic screw covers in each corner, exposing two more case screws.

Step 4 — Remove the rear case screws



- Remove the four 7.2 mm Torx security screws on the back of the PS4.

Step 5 — Remove the lower case



- Use your thumbs to lift the lower case up and off the PS4.
- ⓘ The lower case is held into place by plastic clips. You may need to use significant force to release the lower case.

Step 6



- Use a pair of tweezers to pull the power supply cable straight out and disconnect the power supply unit from the motherboard.
 - ⓘ If your connector feels stuck, use a spudger to gently pry the connector out.

To reassemble your device, follow the above steps in reverse order.

Take your e-waste to an [R2 or e-Stewards certified recycler](#).

Repair didn't go as planned? Check out our [Answers community](#) for troubleshooting help.

Compare your new replacement part to the original part—you may need to transfer remaining components or remove adhesive backings from the new part before installing.