Motorola SURFboard SB5101 Outer Cover Replacement

Use this guide in order to learn how to open the modem to remove inner components.

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INTRODUCTION

This guide should be used to open the modem to access inner components for repair or replacement.

TOOLS:

- 64 Bit Driver Kit (1)
- Tweezers (1)

Step 1 — Removing the Screw on the Back of the Device
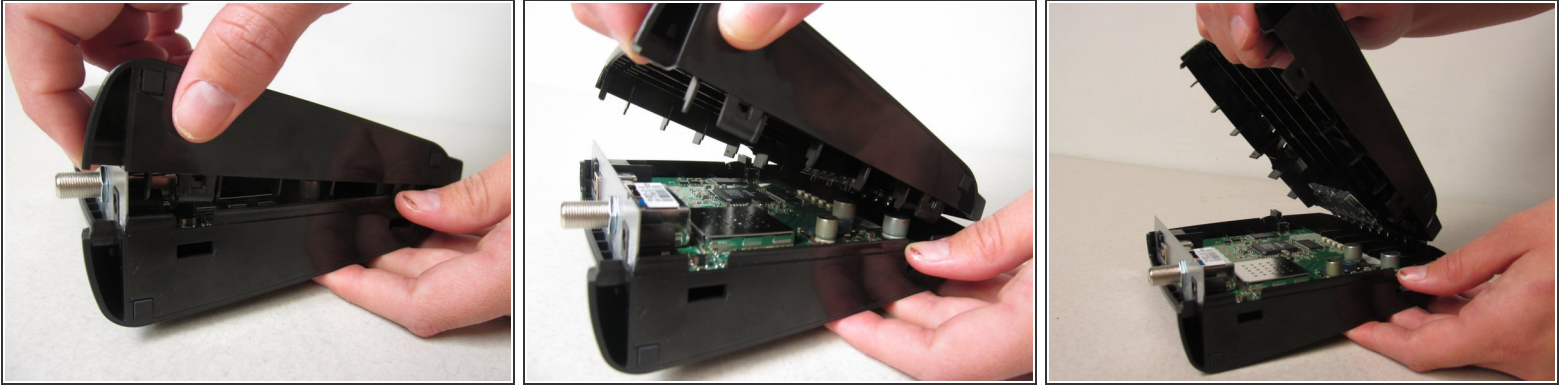

- Locate the single 1 cm screw on the back of the device (enclosed by a red circle in the image).

- Using a screwdriver with a Torx 10 hex screw, begin removing the 1cm screw by turning the screwdriver counterclockwise.

- Remove the screw and set aside.

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Step 2 — Unlocking Router

ⓘ Rotate your device 90 degrees to the right so that the bottom of the device is facing you.

● Locate the two horizontal slots on the bottom of the device.

ⓘ You may need to remove the sticker on the bottom of the device to access these slots.

● Insert the back end of the forceps into one of these slots. You may also use any other flat, narrow tool that fits into the slots.

● Gently push the forceps into device. You should feel movement or hear a click, signifying this side of the device is unlocked.

● Repeat with the other slot to completely unlock the device.

Step 3 — Removing the Cover

- Grab the top and the bottom of the device and gently pull the device open.

- Continue pulling until you have completely removed the top cover of the device.

- When reassembling your device, make sure the standby key is properly in place. See the [Standby Key Guide](#) for more information.

- Also ensure that when you close the two sides of the cover the LED indicator lights are inside the information panel.

In order to learn how to re-assembly your device, visit the Reassembly Guide.

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