



Dell XPS 17 L702X Palm Rest Replacement

In the case of a broken touch pad or Palm Rest,...

Written By: Shin Sul



INTRODUCTION

In the case of a broken touch pad or Palm Rest, this guide will demonstrate how to replace the Palm Rest of the Dell XPS 17 L702X.



TOOLS:

- [Spudger](#) (1)
 - [Phillips #1 Screwdriver](#) (1)
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Step 1 — Battery



- ❗ Before you begin, be sure to turn off your laptop and unplug it from the outlet.
- Flip over the laptop so that the bottom battery compartment faces upwards.

Step 2



- Slide the tab below the battery to the left and hold the tab in place.

Step 3



- While holding the tab, lift the battery out of its compartment.
- Release the tab after removing the battery.

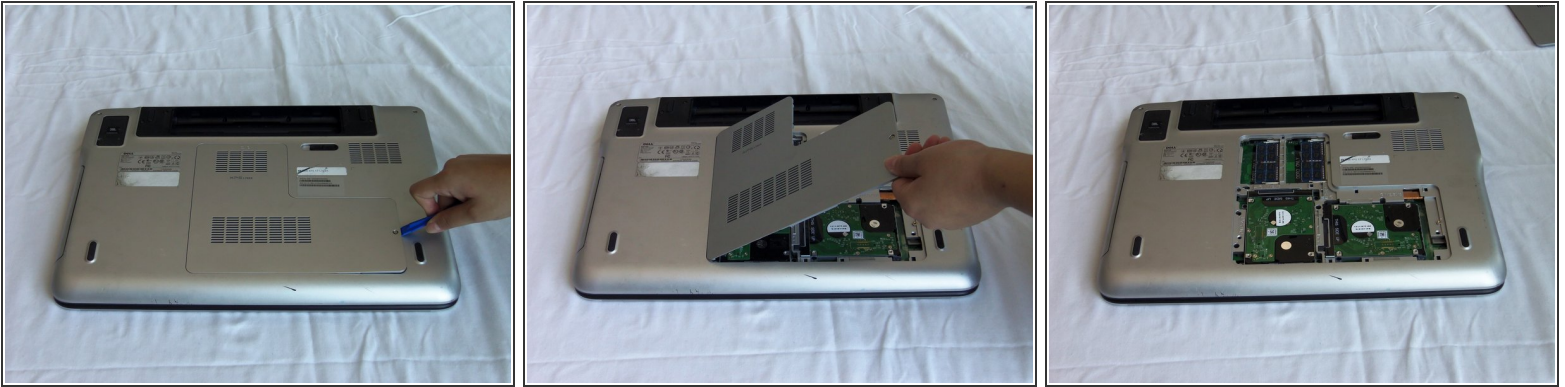
Step 4 — Hard Drive



- Loosen the module cover screw with a Phillips screwdriver.

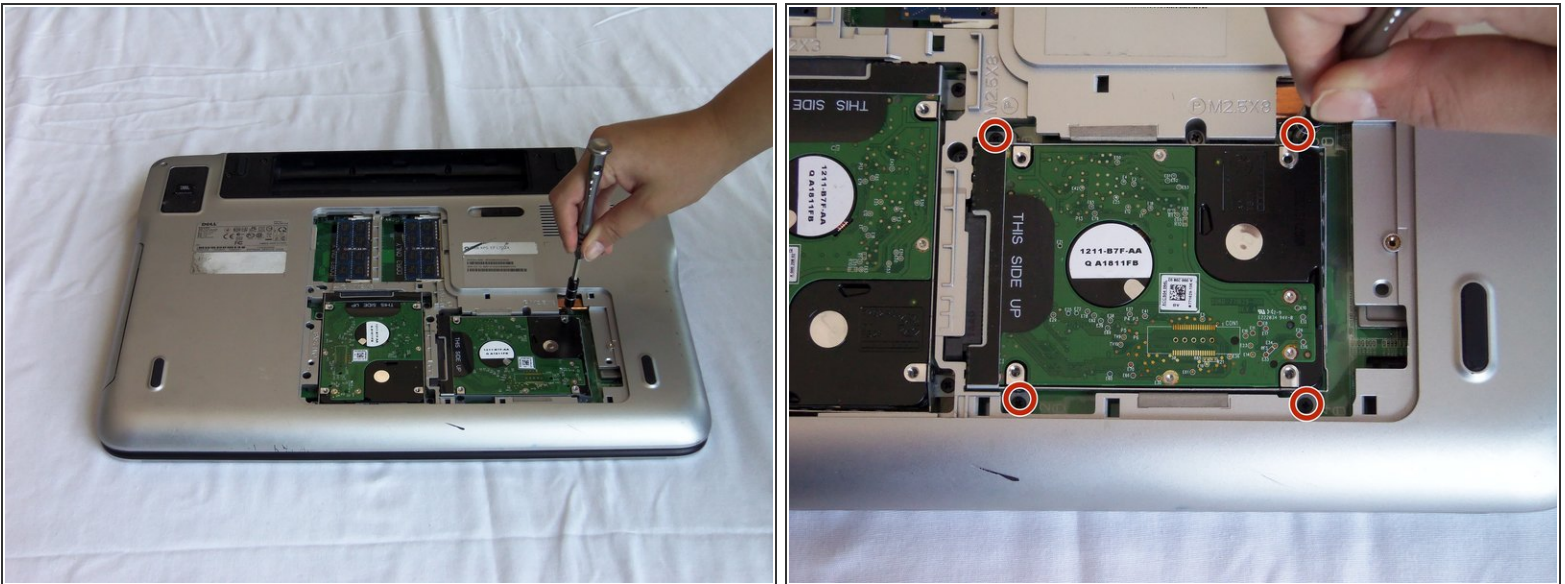
⚠ The screw is attached to the cover; do not force it out.

Step 5



- Lift the module cover by inserting a plastic opening tool into the crevice near the screw and lift upwards.

Step 6



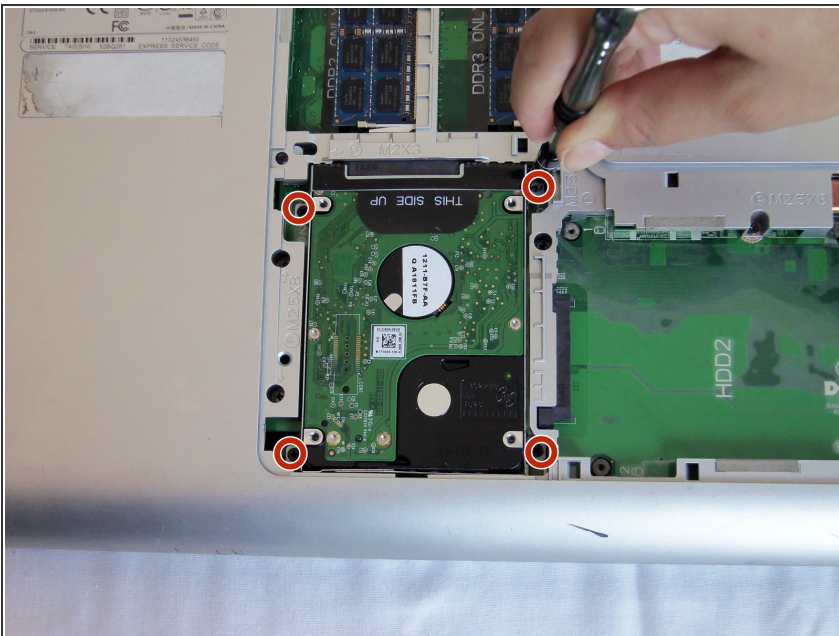
- Remove the four 4mm Phillips screws fastening the first hard drive.

Step 7



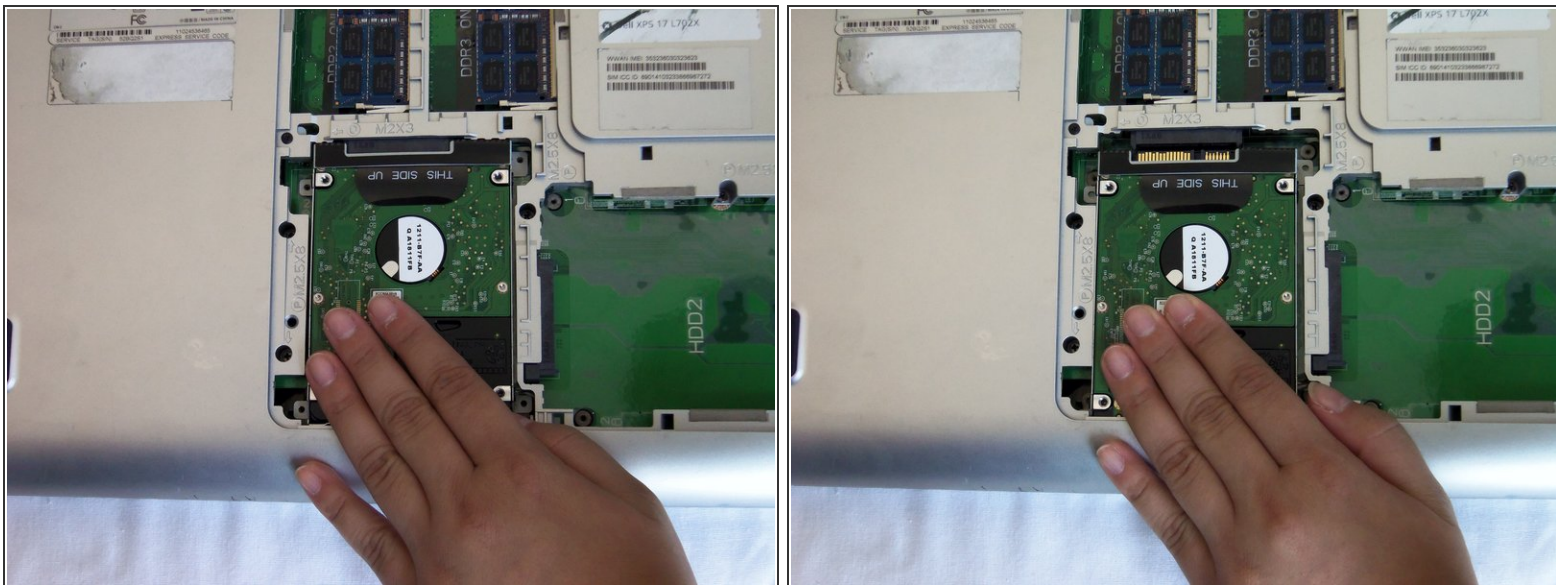
- Slide the hard drive with your hand towards the hole where the back panel assembly screw was located (in step 5) to disconnect it.
- Lift the hard drive up to remove it from the case.

Step 8



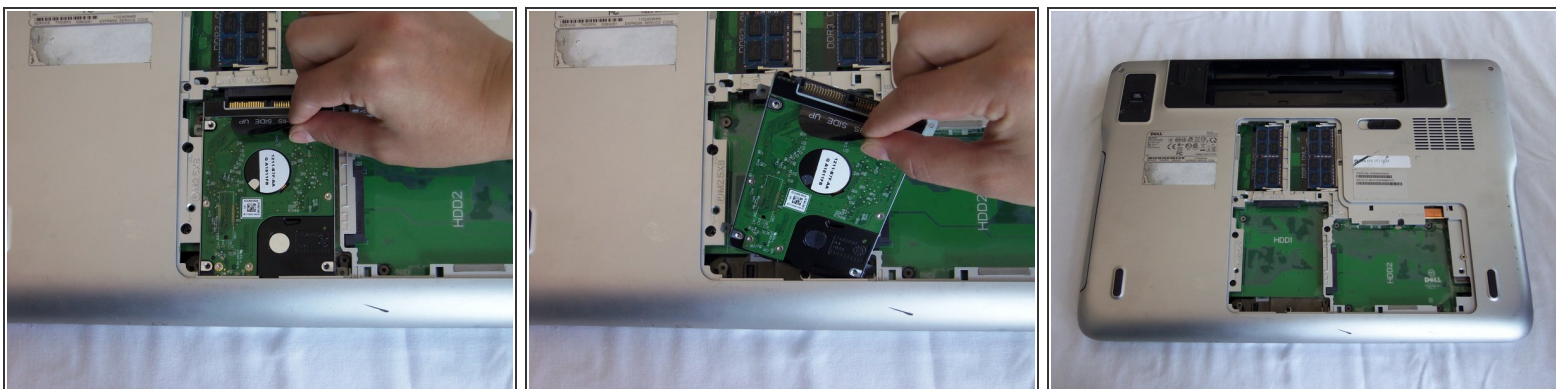
- Remove the four 4mm Phillips screws on the second hard drive.

Step 9



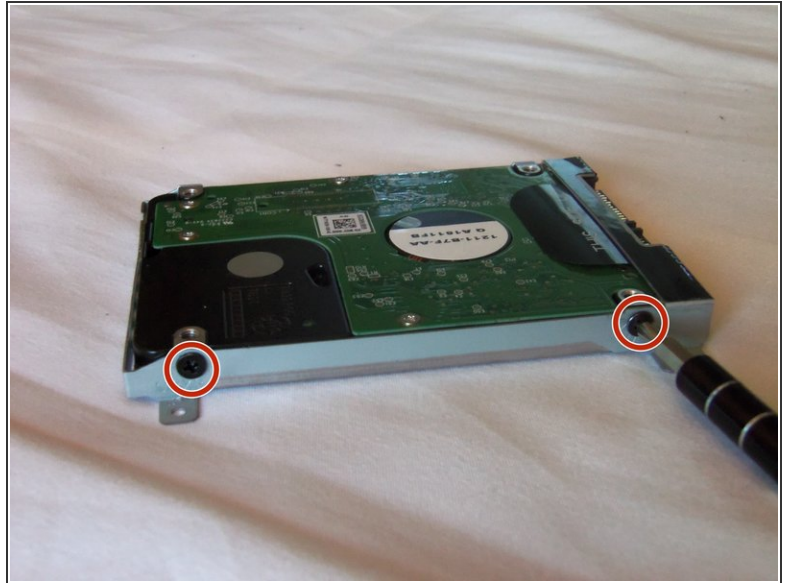
- Slide the hard drive towards the edge nearest you to disconnect it.


Step 10



- Using the tab that says "THIS SIDE UP," pull away from the laptop to remove the hard drive.

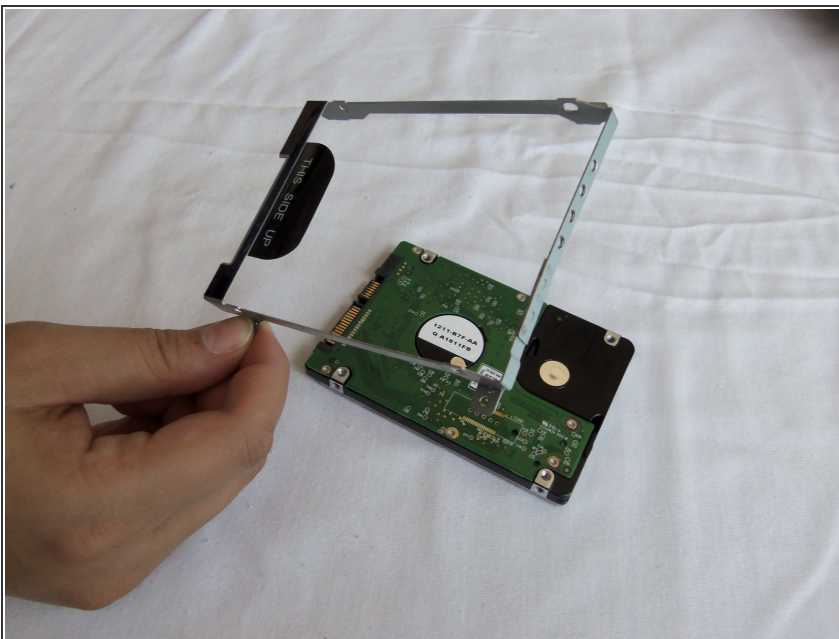
Step 11



 Repeat this step for each hard drive.

- Unscrew the two 4mm screws from each side of the hard drive casing with a Phillips screwdriver.

Step 12



- Remove the hard drive casing.

Step 13 — Palm Rest



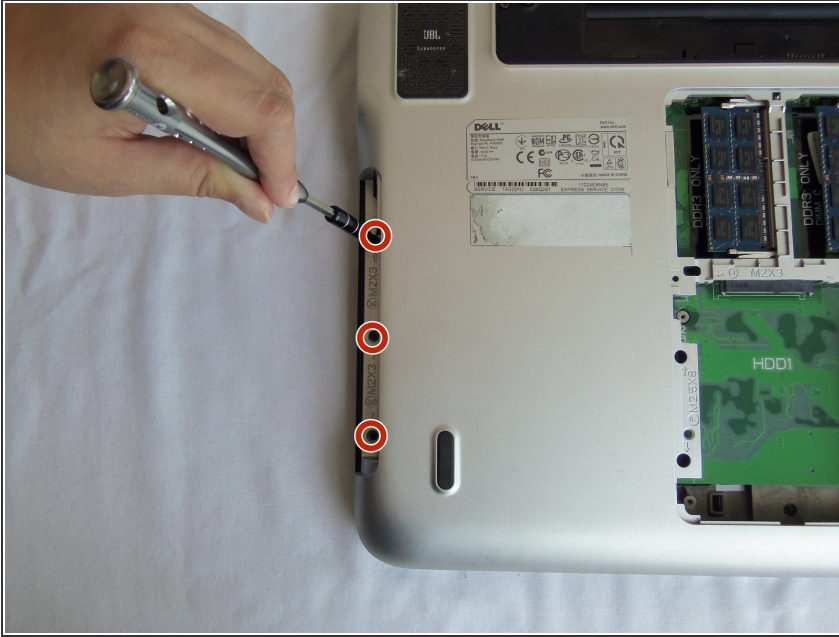
- Unscrew the screw holding the optical drive with a Phillips screwdriver.

Step 14



- Using a plastic opening tool, pull out the optical drive.

Step 15



- Unscrew three 4mm screws near the edge of the optical drive compartment with a Phillips screwdriver.

Step 16



- Open the laptop to about a 90 degree angle and place it on its side with the empty optical drive slot pointing upwards.

Step 17



- Push and hold the tab inside the optical drive's opening with your index finger.
- Insert a spudger between the black and silver plastic pieces that are above the tab and pry apart the two pieces.

Step 18

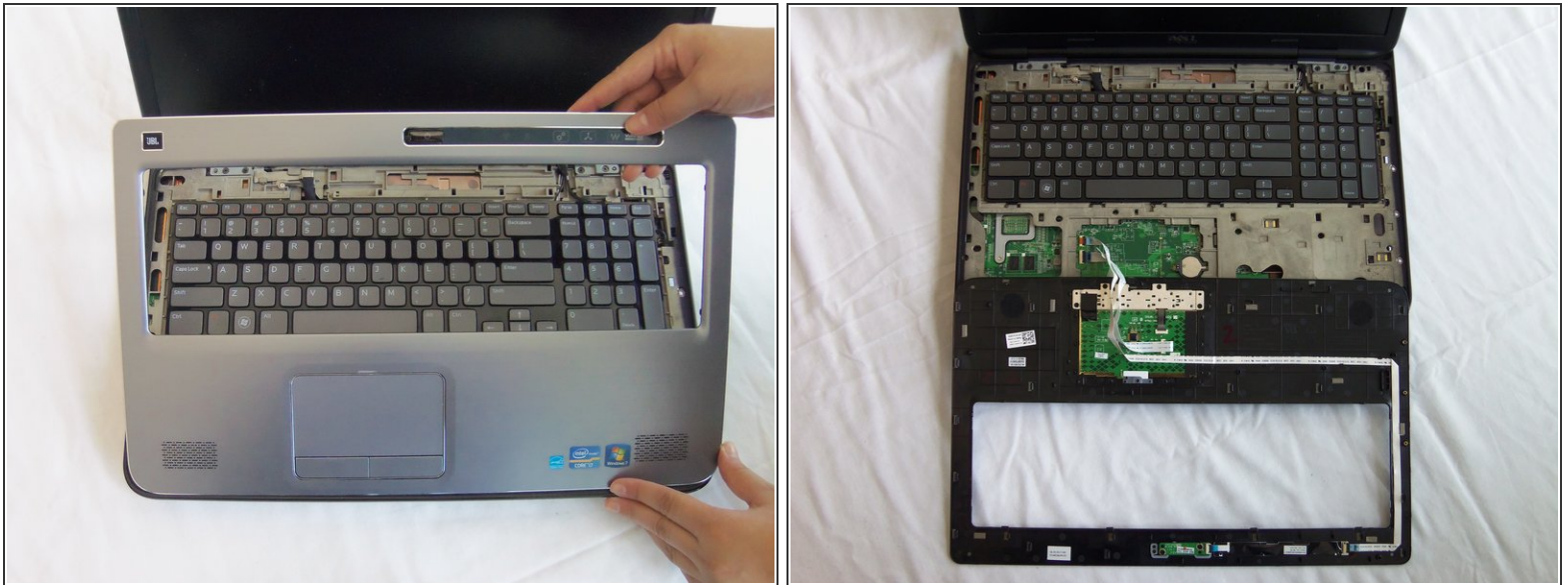


- Slide the spudger around the palm rest to release the clips.

i You may hear a crackling noise; this is normal.

⚠ Use caution when sliding below the mouse pad, as there are wires we must detach in the next steps.

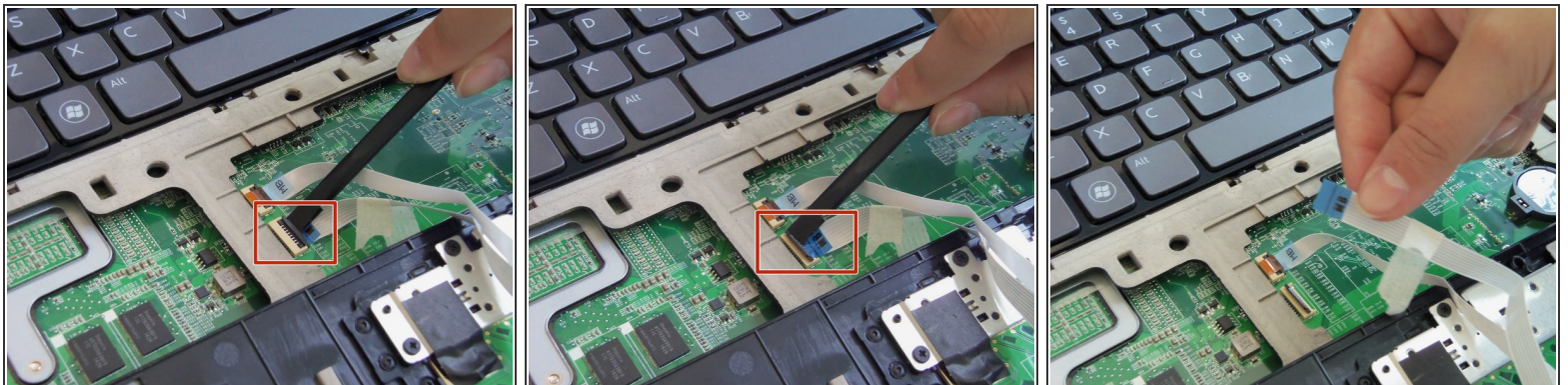
Step 19



- Gently lift and rotate the palm rest panel until it's upside down as it is still connected by the mouse pad wires.

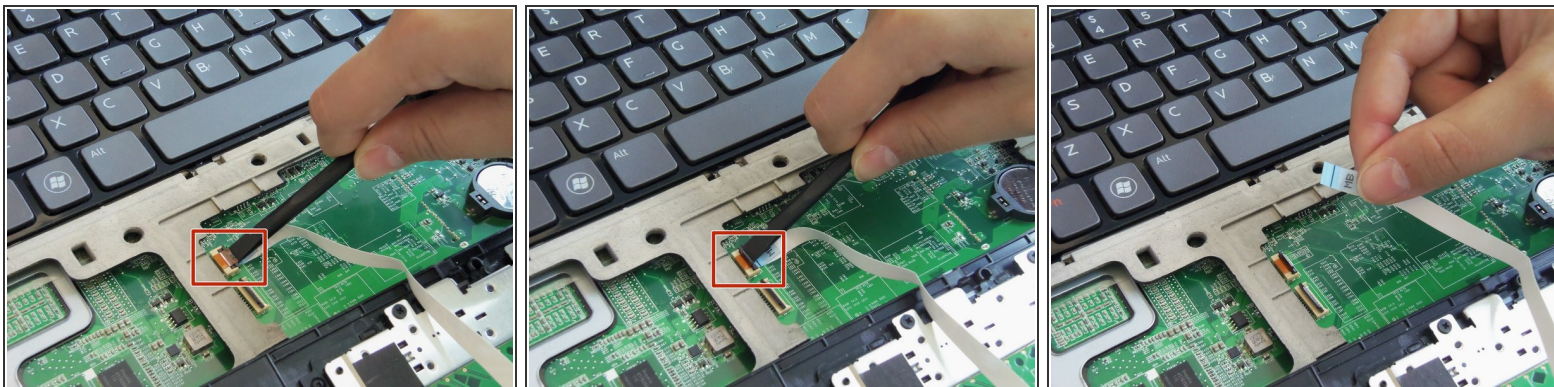
⚠ The mouse pad wires are still connected to the palm rest panel.

Step 20



- Put the spudger below the black tab of the wider cable and push up to release.
- Gently pull out the cable.

Step 21



- Insert the spudger below the black tab of the remaining cable and push up to release.
- Gently pull out the cable.

Step 22



- Remove the palm rest from the laptop.

To reassemble your device, follow these instructions in reverse order.