HP Pavilion 14-b120dx Audio Port/USB Drive Replacement

This guide will walk you through replacing the...

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INTRODUCTION

This guide will walk you through replacing the audio port and USB drive card using an iFixit PH0 screwdriver and plastic opening tool.

🔧 **TOOLS:**

[Phillips #0 Screwdriver](#) (1)
[iFixit Opening Tool](#) (1)
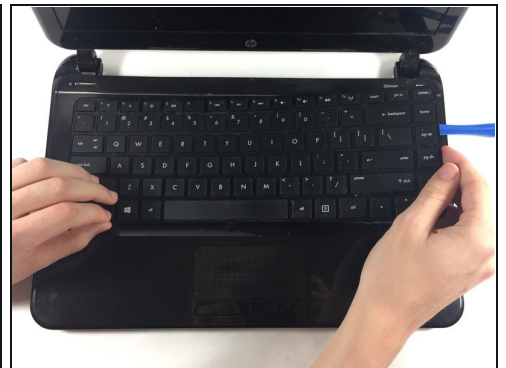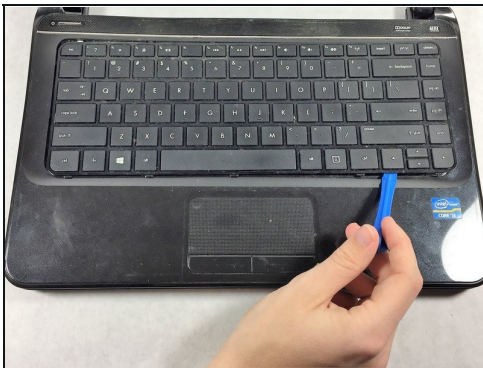

Step 1 — Battery

⚠️ Power down the laptop and detach the charging cord (failure to do so can result in electrical shock).
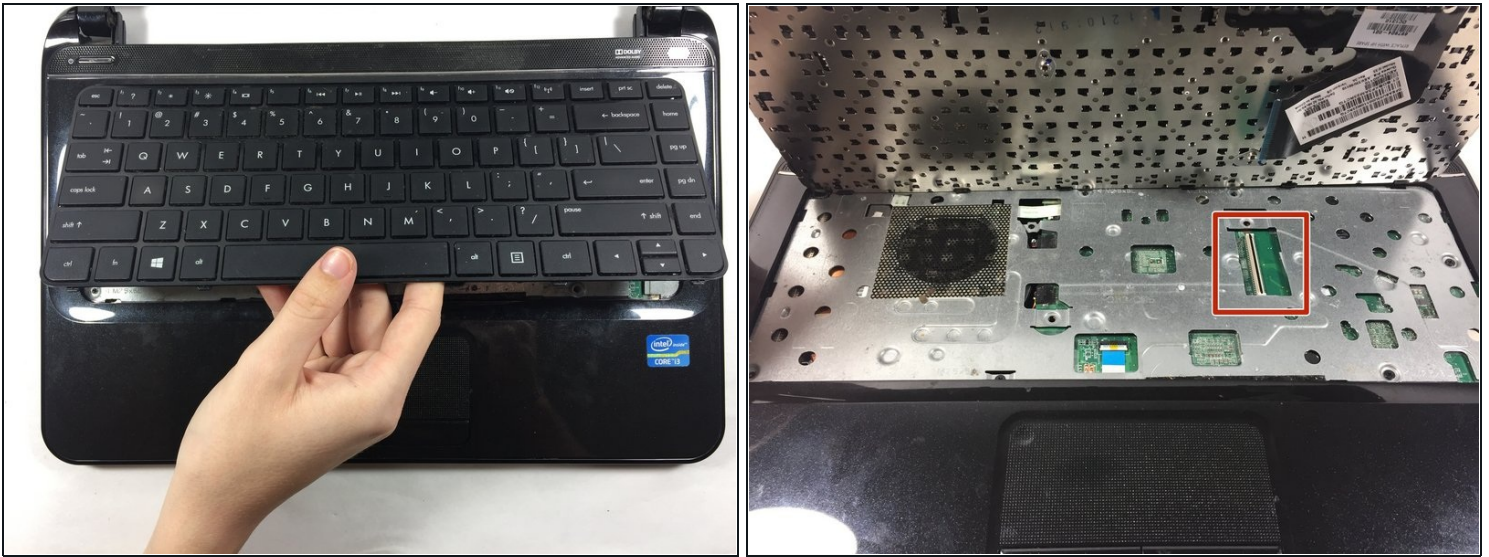
Step 2

- Flip the laptop upside down so that the bottom is facing you.

- Push the slide on the right toward the center of the laptop, releasing the battery latch.

- Lift the battery up and away from the laptop.
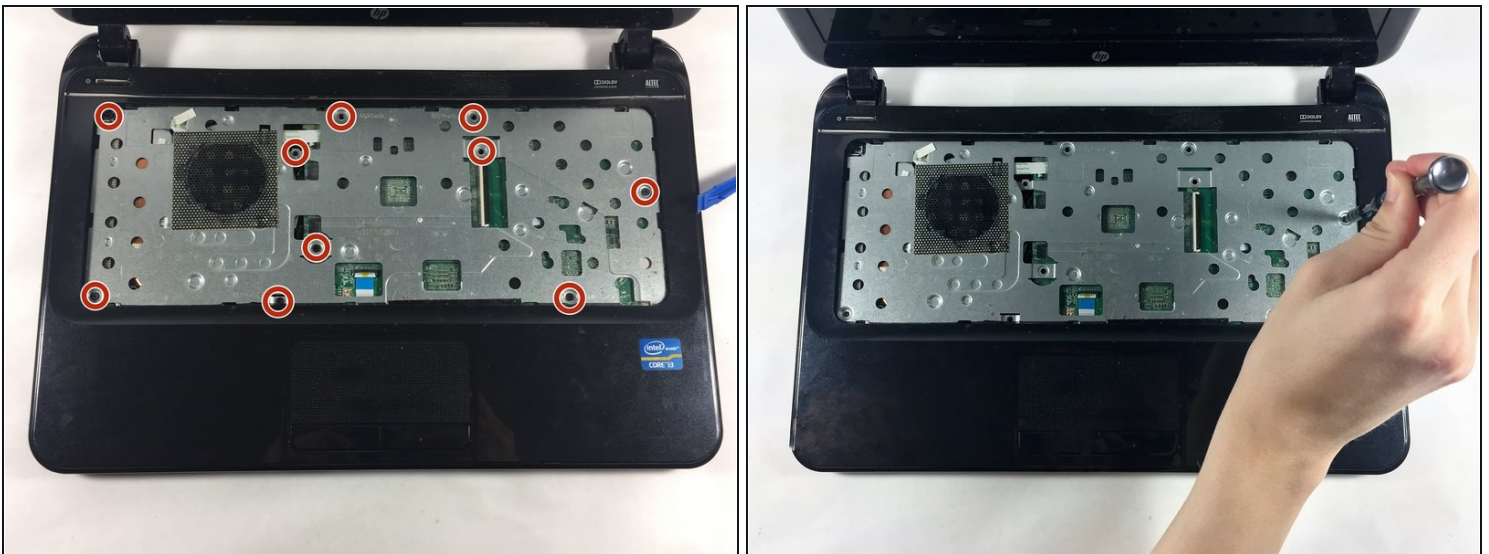
Step 3 — Keyboard

- Insert the plastic opening tool between the keyboard and the palm rest.

- Pry upwards until the keyboard section detaches from the laptop.

- Repeat this around the edge of the entire keyboard.

- ⓘ Sections will make loud snapping noises as they detach from the palm rest - this is normal.
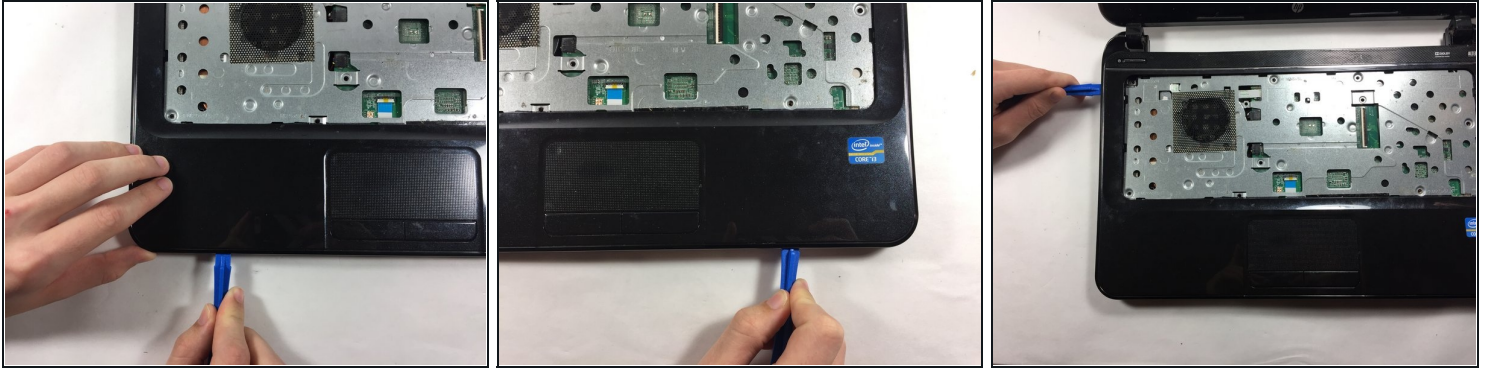
Step 4

- Lift the keyboard slowly up until the connecting cable is exposed.

- Carefully lift the flap on the ZIF connector using a fingernail or plastic opening tool. This will release the cable.

- Detach the cable.

Step 5 — Palm Rest

- Unscrew the 10 6.0 mm screws under the keyboard housing with a Philips #0 head screwdriver.
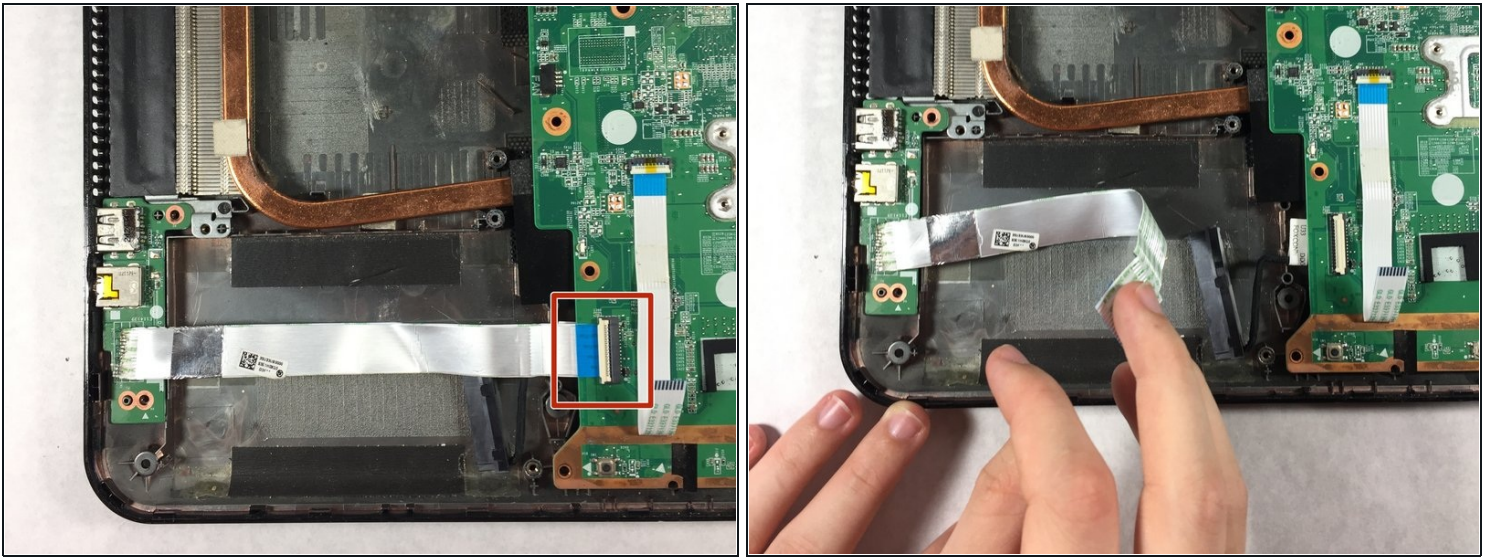
Step 6

- Insert the plastic opening tool into the seam between the palm rest and the laptop.

- Pry upwards until the palm rest separates from the laptop.

- Repeat this process around the entire computer.

- ⓘ These steps will be similar to the ones you took to remove the keyboard. Again, you will hear snapping noises.
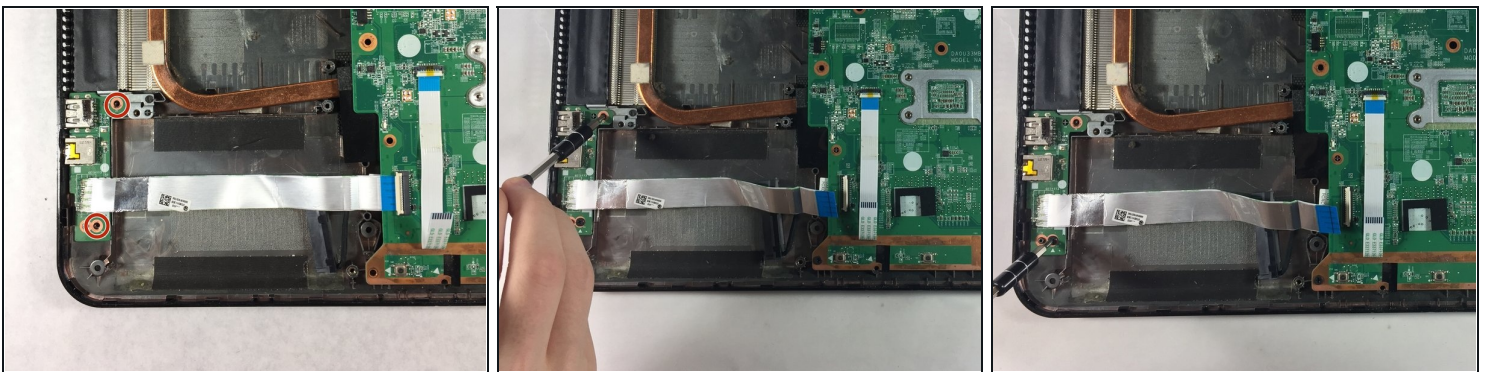
Step 7

- Lift upwards to remove the palm rest.
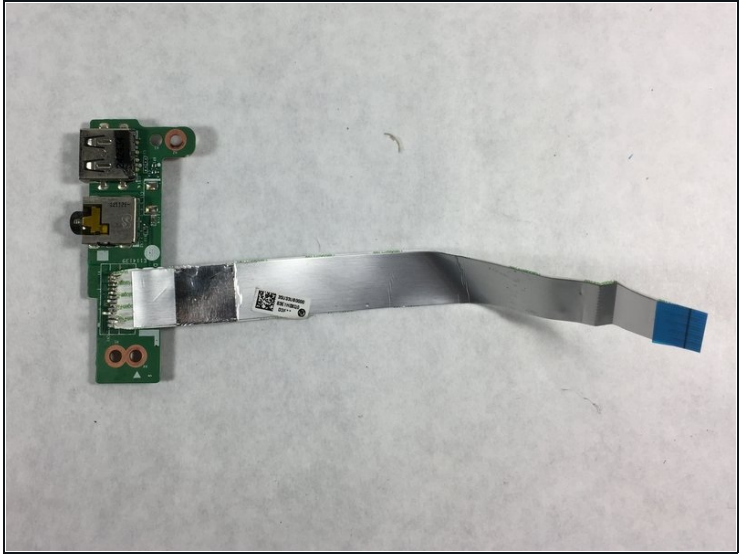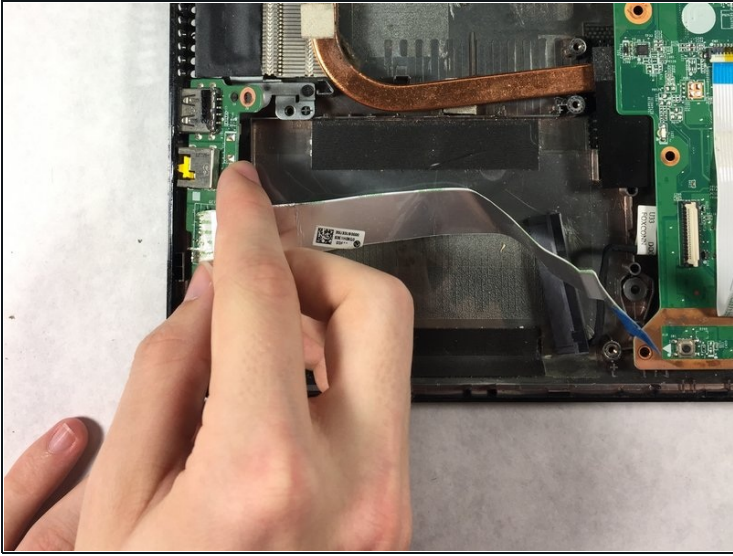
Step 8 — Audio Port and USB drive

- Carefully disconnect the cable connecting the ports to the motherboard from the right side.

Step 9

- Remove the two 6.0 mm screws from the ports.

Step 10

- Push the ports to the left and lift upward to remove them safely.

To reassemble your device, follow these instructions in reverse order.